

1Q results as at 30 September 2011

Milan, 28 October 2011

3Q11: diversification paid off in "black" summer

1Q12 results

Positives

- NII up 4% QoQ due to increasing volumes and repricing
- Fee income resilient
- Strict control of asset quality
- Funding, liquidity and capitalization preserved

Negatives

- Trading loss (-12m)
- €70m of further securities writedowns (Greek bonds @50%)

Results

- Group revenues up 5% QoQ to €460m
- Group net profit at €57m
- CIB: not still fully discounting increased cost of funding
- Consumer lending: sustainable growth confirmed



3Q11: NII up 4%, impact of sovereign risk crisis

1Q12 results

€m	3Q11 Sept11	2Q11 June11	1Q11 March11	4Q10 Dec10	3Q10 Sept10	Δ Q.o.Q*	Δ Y.o.Y*
Total income	460	436	532	535	499	+5%	-8%
Net interest income	282	271	268	269	262 <	+4%	+8%
Fee income	117	115	139	153	113	+2%	+4%
Securities	(12)	11	71	47	80		
Equity-acc.co.	73	39	53	66	44 <	+85%	+67%
Total costs	(197)	(211)	(206)	(219)	(188)	-7%	+5%
Loan loss provisions adj.	(103)	(103)	(102)	(107)	(112) <	-	-9%
Securities provisions	(70)	(256)	0	(19)	(1)		
Other	-	75	-	-	-		
Net profit	57	(50)	156	135	128		-55%
Cost/income ratio	43%	48%	39%	41%	38%		
LLPs/Ls (bps)	115	120	120	125	130		

^{*}Q.o.Q. = 3Q11/2Q11; Y.o.Y.= 3Q11/3Q10



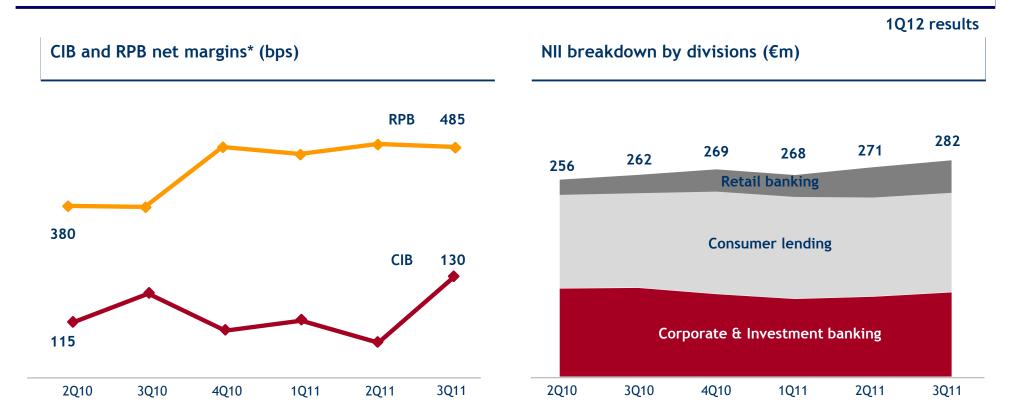
Funding, liquidity and capitalization preserved

1Q12 results Δ Δ €bn Sept11 March11 Dec10 Sept10 June11 Q.o.Q* Y.o.Y* -1% -4% **Funding** 51.1 51.7 52.8 52.9 53.4 **Bonds** 33.9 34.5 34.5 34.6 34.3 -2% -1% +1% -1% **Retail deposits** 10.0 10.0 10.2 10.0 10.1 -1% -19% Others 7.2 7.2 8.1 8.4 9.0 Loans to customers 37.4 36.2 35.2 35.1 34.3 +3% +9% Corporate 23.3 22.5 22.1 22.2 21.7 +3% +7% Consumer 9.1 8.9 8.6 8.5 8.4 +2% +9% 4.3 4.1 3.8 3.7 3.6 Mortgage +5% +20% Treasury + AFS + HTM 16.6 20.7 22.3 -11% -25% 18.7 20.8 Shareholders' funds -3% -2% 6.4 6.5 6.6 6.6 6.6 Core Tier 1 ratio 11.1% 11.2% 11.3% 11.1%



^{*}Q.o.Q. = Sept11/June11; Y.o.Y.= Sept11/Sept10

NII still growing



- CIB: NII up QoQ due to growth in loans (up 3% QoQ) and repricing
- RPB: high margins defendable in Consumer lending, Retail banking gross margin starts to come under pressure



^{*} CIB net margin = (NII + lending fees - LLPs)/(loans + treasury)

^{*} RPB net margin = (total income - LLPs)/loans

Further improvement in asset quality

1Q12 results

Loan loss provisions (€m) and cost of risk (bps)

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	3Q11 Sept11	2Q11 June11	1Q11 March11	4Q10 Dec10	3Q10 Sept10	Δ Q.o.Q*	Δ Y.o.Y*	
Group								
Loan provisions €m	103	103	102	107	112	~	-9 %	
Cost of risk bps	115	120	120	125	130 <	-5bps	-15bps	\Rightarrow
CIB								
Loan provisions adj €m	23	27	23	25	25	-15%	-7%	
Cost of risk bps	40	50	45	45	45 <	-10bps	-5bps	>
Consumer lending								
Loan provisions €m	75	74	74	75	80	+1%	-6%	
Cost of risk bps	340	345	345	365	390	-5bps	-50bps	
Retail banking								
Loan provisions €m	5	2	4	7	8	+2x	-35%	
Cost of risk bps	50	45	45	80	90 <	+5bps	-40bps	\Rightarrow
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CIB: growth in NII and loans, Greek bonds @ 50%

							1Q12 results
€m	3Q11 Sept11	2Q11 June11	1Q11 March11	4Q10 Dec10	3Q10 Sept10	Δ Q.o.Q*	Δ Y.o.Υ*
Total revenues	169	174	262	234	243	-3%	-31%
Net interest income	110	104	101	108	116	+5%	-5%
Fee income	65	65	86	100	64	-1%	+2%
Trading+AFS+other	(6)	5	75	26	63		
Total costs	(81)	(83)	(87)	(90)	(81)	-2%	-
Loan provisions adj.	(23)	(27)	(23)	(25)	(25) <	-15%	-7%
Securities provisions	(70)	(135)	0	(14)	(1)		
Other		75					
Net profit	(26)	4	94	66	79	+2x	
Cost/income ratio	48%	48%	33%	39%	33%		
LLPs/Ls (bps)	40	50	45	45	45		
Loans (€bn)	23.3	22.5	22.1	22.2	21.7<	+3%	+7%
RWAs (€bn)	40.5	40.3	40.3	40.9		-	

^{*}Q.o.Q. = 3Q11/2Q11; Y.o.Y.= 3Q11/3Q10



PI: income up, market value down

1Q12 results

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€m	3Q11 Sept11	2Q11 June11	1Q11 March11	4Q10 Dec10	3Q10 Sept10	Δ Q.o.Q*	Δ Y.o.Y*
Total income	66	35	48	62	51	+85%	+30%
Ass. Generali	25	82	52	59	46	-70%	-45%
Ass. Generali **	38	(38)					
RCS Media Group	0	(3)	0	2	3		
Telco	4	(4)	(3)	4	4		
Writedowns	0	(120)	0	(5)	0		
Net profit	64	(85)	49	55	51		+27%
Market value (€bn)	2.5	3.1	3.2	3.0	3.1	-22%	-22%
RWA (€bn)	3.2	3.2	3.3	3.4			

^{**}Losses incurred by Ass.Generali linked to writedowns charged on Greek debt securities and Telco (€38m pro-rata MB) in its 2Q11; as MB consolidates AG profits with a one-quarter delay, this reduction in value should have been reflected by MB in its 3Q11 P&L instead of 2Q11



^{*}Q.o.Q. = 3Q11/2Q11; Y.o.Y.= 3Q11/3Q10

Consumer lending: sustainable growth confirmed

1Q12 results

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€m	3Q11 Sept11	2Q11 June11	1Q11 March11	4Q10 Dec10	3Q10 Sept10	Δ Q.o.Q*	Δ Y.o.Y*
Total income	174	170	177	176	165	+2%	+5%
Total costs	(60)	(67)	(65)	(60)	(58)	-10%	+4%
Loan provisions	(75)	(74)	(74)	(75)	(80)	+1%	-6%
PBT	39	29	38	41	27	+34%	+43%
Net profit	25	33	18	27	13	-24%	+2x
Cost/income ratio	35%	39%	37%	34%	35%		
LLPs/Ls (bps)	340	345	345	365	390		
New loans	1,267	1,384	1,239	1,179	1,026	-8%	+23%
Loans (€bn)	9.1	8.9	8.6	8.5	8.4	+2%	+9%
RWAs (€bn)	8.1	8.0	7.6	7.5		+1%	



^{*}Q.o.Q. = 3Q11/2Q11; Y.o.Y.= 3Q11/3Q10

CheBanca! resilient, crucial funding arm for the Group

								1Q12 results
€r	m	3Q11 Sept11	2Q11 June11	1Q11 March11	4Q10 Dec10	3Q10 Sept10	Δ Q.o.Q*	Δ Y.o.Y*
To	tal income	40	37	31	50	40	+9%	+1%
	Net interest income	37	40	29	29	14 <	-7%	+2x
S	Securities & fee income	3	(3)	2	21	26		
To	tal costs	(44)	(48)	(46)	(53)	(38)	-9%	+16%
Lo	an provisions	(5)	(2)	(4)	(7)	(8)		
Со	st of risk, bps	50	45	45	<i>80</i>	90		
Ne	et result	(7)	(11)	(13)	(10)	(5)	-31%	+60%
De	posits (€bn)	10.0	10.0	10.2	10.0	10.1	+1%	-1%
Lo	ans (€bn)	4.3	4.1	3.8	3.7	3.6 <	+5%	+20%
RW	VA (€bn)	1.9	1.9	1.8	1.8		-1%	



^{*}Q.o.Q. = 3Q11/2Q11; Y.o.Y.= 3Q11/3Q10



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Declaration by Head of Company Financial Reporting

As required by Article 154-bis, paragraph 2 of Italian Legislative Decree 58/98, the undersigned hereby declares that the stated accounting information contained in this report conforms to the documents, account ledgers and book entries of the company.

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